

Joint ICT programme of work

Ref	Project / Scheme	Project Description	Project Stage	Update	Date of last update	RAG Status	STO Lead	Proj Man	Team	Target Start	Target End
Start date 01/04/2021											
1. Bolsover											
BD18_01	Capita OPENHousing	Major system replacement of Academy Housing to OpenHousing system.	Implementing	Phase 1 now live. Phase 2 commencing mobile work. One Housing scheduled for test in September 2021. Revised resource estimate to accommodate additional work for One Housing and phase 2.	21/04/21	Amber	DA	DA	IN	1/4/18	31/10/21
BD20_04	Rangers System Re-Write	Re-design of Rangers system to include extra functionality as well as a newer, more stable system via better programming language.	Implementing	Development in progress. Home screen, Maintain Job and Add Job complete.	09/03/21	Green	VD/KOG	HB	PD	21/12/20	21/3/21
BD21_01	Server Hardware Refresh	Server Infrastructure over 5 years old to be replaced	Implementing	PB Approved. Live optics analysis started	13/04/21	Green		MG	IN	29/3/21	31/7/21
BD21_02	Jontek DR Relocation		Awaiting project brief	Awaiting PB completion/approval	30/03/21	Green			IN	1/4/21	30/9/21
BD21_08	NLPG Improvement Schedule 21-22		Implementing		20/04/21	Green					
BD21_09	Change requests 2021-22 - Infrastructure		Implementing		20/04/21	Green					
BD21_10	Change requests 2021-22 - Projects & Development		Implementing		20/04/21	Green					
BD20_01	Change requests 2020-21 - Infrastructure		Closed		20/04/21	Green	NA	NA	IN	1/4/20	31/3/21
BD20_02	Change requests 2020-21 - Projects and Development		Closed	Needs final figs before closing	20/04/21	Green	KOG	KOG	PD	1/4/20	31/3/21
2. Derbyshire Dales											
DD11a	EDRMS	Corporate Electronic Document Management system - transformation project to extend its use to different departments	on hold	Minimal ICT input. Whilst not current focus some work is progressing with Legal and in relation to implementation of new Assure system across EH and licensing	19/02/21	Amber	CL	NA	IN	1/6/17	31/3/19
DD19_01	Capita SCP Payment Portal	Links to the CRM project to provide payment options.	closed	Project Closed	08/02/21	Amber		NA	IN	1/4/19	31/7/19

DD19_05	Meritec Relationship Management Inc Whitespace	Phase 1 - Implementation of Meritec Customer Relationship Management . Phase 2 - Integration with Whitespace waste Management system.	Implementing	Input from ICT around integrations with cash systems.	18/04/21	Amber	PW	NA	IN	1/4/19	3/8/20
DD19_07	AgeUK Migration	Relocation of AGEUK to another office and off the DDDC Domain.	on hold	Links in place. On Hold - Corona Virus Awaiting Estates for relocation date	29/01/21	Amber		NA	IN	4/12/19	30/1/20
DD20_01	Capita Paye.net	Payment portal being integrated with meritec.	Awaiting closure	No further issues, Closure Report to follow.	29/01/21	Amber		SW	IN	19/12/19	13/4/20
DD20_05	Info@Work v5.20 Upgrade	Councils Document management system upgrade to continue support	Implementing	Due to poorly written software and continuous delays and issues, we have asked the Vendor to extend the support of the current system	30/09/20	Amber	KH	RG	IN	10/8/20	31/12/20
DD20_06	AIM v13 Upgrade and PPM module	Council's Income Management system upgrade - continue support	Implementing	V 13 Release 2.2 has been implemented by Capita who are now awaiting resource from DDDC to continue the training element. Unfortunately DDDC have a SPOF on this project who is currently off sick. SW to progress other elements where able	21/04/21	Amber	PF	SW	IN	1/9/20	15/3/20
DD20_07	Economic Development Website	A new website for Economic Development to aimed at businesses and growth. To be branded and designed specifically to look independent of the Council website.	Awaiting project brief	17/2 Scope sent back to GC for further work. BH to check over project brief to finalise and get any extra info from ICT re hosting etc. Chased 16/3	16/03/21	Green		KOG	PD	1/4/21	
DD20_08	Cloud Telephony	New Cloud Telephony system to replace current old style analogue telephony.	Awaiting closure	Clients installed and system now live.	21/04/21	Green			IN		
DD20_09	GIS Project	Review the current GIS provision within Derbyshire Dales District Council and investigate its future use and requirements. Then dependant on the outcomes, investigate the need to replace existing system/s.	Scope and planning	No further project meetings or updates since Christmas	05/02/21	Green		KOG	PD		
DD21_01	Change Request 2021-22 - Infrastructure		Implementing		20/04/21	Green	NA	NA	IN	1/4/21	31/3/22

DD21_02	Change requests 2021-22 - Projects and Development		Implementing		20/04/21	Green	KOG	KOG	PD	1/2/21	31/3/22
DD20_03	Change requests 2020-21 - Projects and Development		Closed		20/04/21	Green	KOG	KOG	PD	1/4/20	31/3/21
DD20_02	Change requests 2020-21 - Infrastructure		Closed		20/04/21	Green	NA	NA	IN	1/4/20	31/3/21
3. North East Derbyshire											
NE19_05	Chip&Pin Replacement	Credit Card payment device upgrade - PCI compliance	closed	All devices swapped and are live. loan devices returned	29/01/21	Amber		PL	IN	23/7/19	31/12/19
NE19_06	Leisure Dimensions Upgrade	Leisure system upgrade	closed	Project Closed	05/02/21	Red		RS	IN	8/8/19	31/1/20
NE20_01	RHL MiCollab	Rykneld Homes Telephony application rollout	on hold	Project brief required	19/02/21	Green		SH	IN	6/2/20	15/4/20
NE20_06	Info@work Upgrade V5.20	Councils Document management system upgrade to continue support	Implementing	Due to poorly written software and continuous delays and issues, we have asked the Vendor to extend the support of the current system and look to upgrade to a more stable supported version at a later date.	21/04/21	Amber		RG	IN	3/8/20	31/12/20
NE20_07	BSL Translation	British Sign Language Translation Service	Awaiting closure	Went live 15/2/21. No PB was done so KOG requested a closure doc which covers all, from RP	21/04/21	Green	MB	CP	IN		
NE20_08	Capita AIM v13	Council's Income Management system upgrade - continue support	Implementing	Test upgrade on hold as Capita need to carry out further work first. We're looking at May 21 for test install at the earliest	15/04/21	Green		PL	IN	2/11/20	23/3/21
NE21_01	Killamarsh Leisure Centre	Technology to Enable NEDDC to manage the Killamarsh Leisure Centre	Scope and planning	Links ordered, hardware ordered and installed for comms cabinet. Awaiting wan link installation date.	21/04/21	Green		CP	IN		
NE21_02	NLPG Improvement Schedule 21-22		Implementing		20/04/21	Green			PD	1/4/21	31/3/22
NE21_03	Change Request 2021-22 - Infrastructure		Implementing		20/04/21	Green			IN	1/4/21	31/3/22
NE21_04	Change Request 2021-22 - Projects & Development		Implementing		20/04/21	Green			PD	1/4/21	31/3/22
NE20_02	Change Request 2020-21 - Infrastructure		Closed		20/04/21	Green	NA	NA	IN	1/4/20	31/3/21

NE20_03	Change Request 2020-21 - Projects and Development		Closed	Final figs needed before completely closing	20/04/21	Green	KOG	KOG	IN	1/4/20	31/3/21
4. Joint service											
JI18_12	Website Vulnerability Review 18-19		Awaiting closure	OLA now approved by all parties. NEDDC Joomla vulnerability now resolved. BDC Joomla vulnerability still present but now under the remit of Scott Chambers to fix. Project Closure Produced awaiting approval to close project.	19/02/21	Red		LT	IN/PD	31/10/18	31/10/19
JI18_13	Active Directory & GPO Review	Work on the cofiguration of Microsoft domain required before moving to Microsfot 365	Implementing	Work commenced adding addiitonal securty elements to the domain.	21/04/21	Green	TB	MG	IN	1/3/21	31/12/21
JI19_07	Office365 Discovery	Microsoft365 discovery project.	Implementing	Tenancy created, implementing identity piece and the assure AD enviroment.	21/04/21	Green	TB	NA	IN		
JI20_01	New Internet Connection	Increased internet capacity for joint internet connection	Implementing	200mb link installed, router delivered, requires configuration.	11/01/21	Amber	NA	LT	IN	1/2/20	30/8/20
JI20_02	Mobile Device Management	Intune - part of the M365 project	Cancelled	Will be included in Microsoft 365 Intune deployment.	11/01/21	Green		TB	IN		
JI20_03	VMWare ESXi Upgrades 2020	Essential upgrades to major infrastructure.	Awaiting closure	project closure completed but needs approval	19/02/21	Red	TB	TB	IN	25/5/20	25/8/20
JI20_04	Coronavirus work	Non-specific/otherwise uncategorised work for COVID-19 reponse	Implementing		29/01/21	Amber		NA	IN	15/3/20	NA
JI20_08	PSN Compliance 2020-2021	Security compliance required to access Public Services Network.	Implementing	Work commenced. PB needs approval	10/01/21	Green	NA	LT	IN	1/10/20	30/6/21
JI20_09	Website Vulnerability Review 2020-21		Cancelled	Now part of PSN compliance	11/02/21	Green		LT	IN	1/4/20	31/3/21
JI20_10	Project admin 20-21	General, non-specific project admin/orgnaisation work	Implementing	No PB required	29/01/21	Green		KOG	PD	1/4/20	31/3/21

J120_13	Disaster Recovery VDI Servers	Virtual desktop servers to provide disaster recovery provision in event of main site loss.	On hold	New Servers Installed and working to provide non-DR compute expansion. DR technical procedures and testing to be started. Awaiting resources Needs new target end date	18/02/21	Amber	TB	TB	IN	1/720	31/8/21
J120_14	ArcSDE Upgrades 2020	Required update to remain supported - used by planning/Env Health	Closed	All sites upgraded to 10.6	05/02/21	Green		RS	IN	TBC	TBC
J120_15	Website Accessibility Regulations	Ensuring all websites and web applications adhere to legislation on accessibility including ongoing maintenance and testing	Implementing	Silktime tool now in place/live. Action plan for accessibility needs writing	11/02/21	Green		KOG	PD	ongoing	ongoing
J120_16	Capita Revenues Ingres 11	Major application database upgrade for Revenues and Benefits application	Implementing	PB Approved. Timeline created. Ingres 11 installed on Revenues servers at BDC, DDDC & NEDDC. Test migrated at DDDC for testing. All sites on Rel 88.00 until after year end billing, then roll out migration in March. Grace period until 30th June.	29/01/21	Green	DA	DA	IN	5/9/20	30/6/21
J120_17	Joomla! and webhost PHP Upgrades	Upgrade of all websites to most recent version of Joomla! And the upgrade of PHP on servers. Ensures security and stability of websites and components.	Implementing	Joomla! core and plugins and PHP upgraded to 7.3 on web host for SIDD and NEDDC website. BNED-Leader to be retired in March 2021. Ask Derbyshire will be upgraded as part of a rebuild (awaiting project brief). DDDC Members Portal clone site to be setup locally.	29/01/21	Green	KOG	BH	PD	1/11/20	31/5/21
J120_18	2020 Disaster Recovery Testing	Audit require us to test our Disaster Recovery procedures, yearly with user testing to be include biannually.	Implementing	Testing completed at NED and DDDC, BDC pending due to ICT staff absences. Awaiting final reports from ICT	10/03/21	Green	TB	TB	IN	1/9/20	1/3/21
J120_19	Open VPN Review	To review the recently implemented openVPN solution and how to effectively make use of the technology.	Implementing	Discussions around bandwidth and useage taken place. Links being procured to mitigate covid impacts	10/01/21	Green	CP	SH	IN	1/11/20	31/5/21
J121_01	Windows 10 1909	Deployment of the "1909" update package to our Windows 10 workstations laptops and virtual desktops.	Implementing	Good progress made, new desktop "Images" created and in testing. Software testing underway. VDI updates pending	10/03/21	Green	TB	NA	IN	4/1/21	31/5/21

J121_02	SQL Server Upgrades	SQL databases need to be upgraded or moved to maintain support.	Scope and planning	PB awaiting approval	20/01/21	Green	DA		IN	4/1/21	12/7/22
J121_03	Horizon Upgrades 2021	Upgrade of Vmware Horizon VDI environments to latest software release to ensure ongoing support from vendor	Implementing	NEDDC Updated 03/03 to test procedures, scusesfully completed. BDC = 17/03 NEDDC = 24/03 planned	18/02/21	Green	TB	TB	IN	25/1/21	1/4/21
J121_04	Idox Oracle 19c Upgrades	Application upgrade used by Planning / Enviromental Health - maintain supported version	Implementing	PB approved. Awaiting quotation from vendor.	21/04/21	Green	LT	RS	IN	1/5/21	30/6/21
J121_05	Change Request 2021-22 - Infrastructure		Implementing		20/04/21	Green					
J121_06	Change Request 2021-22 - Projects & Development		Implementing		20/04/21	Green					
J120_06	Change Request 2020-21 - Infrastructure		Closed	Awaiting final figs before removing from TMS	20/04/21	Red	NA	NA	IN	1/4/20	31/3/21
J120_07	Change Request 2020-21 - Projects and Development		Closed		20/04/21	Red	KOG	KOG	PD	1/4/20	31/3/21
5. Strategic Alliance											
SA22	PCI-DSS	To achieve compliance when taking card payments	Implementing	NEDDC -Capita end call solution in progress. Still awaiting XNPay costs. BDC -mid call solution live. Submissino of self assessment forms to be completed.	21/04/21	Red		NA	IN	1/7/17	31/3/20
SA19_10	Modern.gov	Application to provide access committeee reports for staff and members	Awaiting closure	live and in use. Project closure needed	24/01/21	Red		RS	IN	17/7/19	1/3/20
SA19_13	Env Health User Account Rationalisation	Improved ways of working for Enviromental Health.	Implementing	29/40 Machines built and in use.Delayed due to Covid work. No more progress made.	10/01/21	Green		HH	SD	13/12/18	28/3/21
SA20_01	SIP Migration	Replacement of ISDN telephony which will be unsupported technology in 2025. Improved resilience for BDC and NEDDC and reduced costs for NEDDC	Implementing	Mitel controllers virtualized ready for SIP is now completed. Tender re-evaluated due to cost increase. Revised end date and resource estimate needed.	21/04/21	Red	NA	SH	IN	1/1/20	31/3/20
SA20_04	Webchat and Multimedia CCM	Webchat to allow customers to contact Customer services via the council website	Implementing	PO submitted to 4Sight - booking dates for work in the next week. Revised resource estimate and end date needed from SH	23/01/21	Amber		SH	IN	1/8/20	31/9/20

SA20_05	Tranman 9 Upgrade	Required Upgrade to remain supported. Used by depot.	Closed	Closure produced and approved	27/08/20	Green		RS	IN	30/1/20	14/7/20
SA20_06	Enterprise Vault Phase Out	Decommission of Email Archiving software no longer required.	Implementing	Automatic Retention Scripts for BDC/NEDDC pending. "Large" mailboxes targeted for automatic clean-up scripts.	21/04/21	Green	TB	SW	IN	1/2/20	31/4/21
SA20_07	Kyocera MFD Deployment	New Multifunctional Device contract. Reduced costs.	Implementing	Fix issues with Paris printing on Kyocera. Still using Konica for Paris printing.	21/04/21	Green	NA	DA	IN	10/2/20	31/3/21
SA18_03	Transformation programme work	All work required of PDM for the Transformation Programme, Leadership Academy, Digital Strategy etc, which isn't registered as another, specific project	Implementing	Leadership Academy completed. First TGG after revised programme has been held at start of Feb. NEDDC due at end of Feb.	11/02/21	Green		KOG	PD	19/3/18	31/3/22
SA20_11	Census 2021	Preparation for the 2021 Census, including LLPG/address requirements, data supplies, partnership working, recruitment, identification of HMOs and vulnerable groups.	Implementing	Meetings taking place weekly, recruitment for field staff underway, identifying locations for census day - helping people complete forms.	11/02/21	Green		KOG	PD	1/5/20	1/12/21
SA20_13	Calendar Booking System Options	Replacement of the in-house developed 'room booking' system at BDC. Looking at potential for MOT bookings and Pest control also.	Implementing	Draft report being prepared. Covid grant forms taking priority	11/02/21	Green		VG	PD	14/9/20	14/11/20
SA20_14	Leadership Academy 2021-22	Plan and arrange the second cohort aimed at service area managers	Cancelled	On hold until after Covid so training can be held face to face. Can work for now	09/09/20	Green		KOG	PD	1/10/20	TBC
SA20_15	MOT Booking System	Online booking and payment system for MOTs. Aimed at Taxi vehicles but available to all. Should be more efficient and reduce no-shows	On hold	On hold waiting for final info and changes from Streetscene. System built, has been testing, additional requirements identified.	15/02/21	Green		KOG	PD	9/11/20	23/1/21
SA21_01	Ask Derbyshire rewrite	Complete rewrite of the Ask Derbyshire consultations website in order to make fully compliant with Accessibility regulations and improve the website overall for customers and the back office staff	Implementing	PB approved and work has commenced	08/03/21	Green	KOG	BH	PD	17/2/21	30/7/21

SA21_02	Legal Case Management System	Investigation of options for a case management system - purchase new solution or use existing solutions.	Scope and planning	Had initial meeting with legal, asked for them to start listing requirements, arranged demos for Capita Workflow 360 but another may be needed specifically aimed at legal. Legal looking at working with DDDC as they are looking for similar.	17/03/21	Green		KOG	PD	13/2/21	
SA21_03	Hard Copy Maps Discovery Project	Establishment of reliance on paper maps. With a view to making recommendations on how to move to digital methods for business continuity and in line with Transformation Programme aims.	On hold	Ready to commence, on hold until after PGO is recruited as we don't have the capacity to look at this at the moment. Also, Covid restrictions make it difficult to access the offices to see the maps and discuss with services	08/02/21	Green		AC	PD	15/5/21	15/8/21
SA21_04	GovDelivery Bin Integrations	Enabling reminders and preempting customer contact. Integration between GovDelivery, SelfService and refUse collections routes to allow auto sign up to bin reminders online and auto allocation of routes to sign ups	Implementing	PB Required. CR has become project. Initial issues caused by Granicus not supplying correct APIs. APIs for integrations to be in place this week.	15/02/21	Green		HB	IN		
SA21_05	Accident Reporting Replacement	Replacement for existing SHE system. Make savings on annual maintenance and better utilise the system by having something more simple and streamlined focussing on accident reporting only	Awaiting project brief	PB v2 drafted by KOG and sent to H&S to check and add specifications	16/03/21	Green	KOG	HB	PD		
SA21_06	Thanks a Tonne	Website for Thanks a Tonne project/game for Derbyshire authorities. Allows schools and individuals to sign up to complete with Climate change pledges.	Awaiting project brief	Base website to be designed to develop further once a specification is decided.	16/03/21	Green	KOG	KOG	PD		
SA21_07	Idox EH Mobile Module (On site)	Mobile working module for Uniform so EH officers working on site have full access	Awaiting project brief	PB awaiting approval - work commenced	17/03/21	Green		RS	IN	1/3/21	31/3/21

SA21_08	Change Request 2021-22 - Infrastructure		Implementing		20/04/21	Green	NA	NA	IN	1/4/21	31/3/22
SA21_09	Change Request 2021-22 - Projects & Development		Implementing		20/04/21	Green	KOG	KOG	PD	1/4/21	31/3/22
SA20_09	Change Request 2020-21 - Projects and Development		Closed	Awaiting final figs. Before removing from TMS	20/04/21	Green	KOG	KOG	PD	1/4/20	31/3/20
SA20_10	Change Request 2020-21 - Infrastructure		Closed		20/04/21	Green		NA	IN	1/4/20	31/3/20